

Why Behaviour Happens

The Calming Stairs Framework
Trauma-Informed Support for Families



Overview

Children's behaviour is a form of communication. When children do not yet have the skills, language, or emotional control to express their needs, they show them through their actions.

Many behaviours that appear challenging are responses to stress, fear, frustration, or unmet needs. This guide explains why behaviour happens, what it is trying to communicate, and how adults can respond in supportive and effective ways.

Understanding behaviour helps adults move away from punishment and towards connection, guidance, and emotional growth.

What You Will Learn

- Why behaviour is a form of communication
- How stress affects behaviour
- What unmet needs look like in children
- Why punishment often fails
- How adults can respond constructively



Behaviour as Communication

Children communicate their needs through behaviour when they do not yet have the words or emotional skills to express themselves clearly.

A child who is shouting, refusing, withdrawing, or acting impulsively is often trying to communicate something important: fear, exhaustion, confusion, insecurity, or overwhelm.

When adults learn to look beneath behaviour, they can respond to the real need rather than reacting to the surface action.

What Children May Be Communicating

- “I don’t feel safe”
- “I’m overwhelmed”
- “I need help”
- “I feel ignored”
- “I don’t understand what’s happening”



How Stress Shapes Behaviour

When children experience stress, their nervous system prepares them for survival. In this state, the brain prioritises protection over reasoning and self-control.

As stress increases, access to thinking, empathy, and problem-solving decreases. Children may become impulsive, aggressive, withdrawn, or rigid.

These behaviours are not choices. They are automatic responses driven by the nervous system.

Signs of Stress-Based Behaviour

- Sudden outbursts
- Defiance or refusal
- Withdrawal or shutdown
- Increased anxiety
- Loss of previously learned skills



Unmet Needs and Behaviour

Behaviour is often linked to unmet physical, emotional, or sensory needs. When these needs are not recognised, children may act out in ways that attract attention or express distress.

Hunger, tiredness, sensory overload, emotional insecurity, and lack of connection can all contribute to challenging behaviour. Meeting needs early helps prevent escalation and builds emotional safety.

Common Unmet Needs

- Rest and sleep
- Food and hydration
- Emotional reassurance
- Predictability
- Sensory regulation
- Attention and connection



How Adults Influence Behaviour

Children learn how to manage emotions and behaviour through relationships. The way adults respond teaches children what to expect and how to cope.

Calm, consistent, and empathetic responses help children feel safe and supported. Reactive, unpredictable, or harsh responses increase stress and insecurity.

Adults do not control behaviour – they shape the environment in which behaviour develops.

Supportive Adult Responses

- Staying calm during challenges
- Setting clear and fair boundaries
- Listening before correcting
- Validating emotions
- Offering guidance and reassurance



Practical Ways to Support Behaviour Every Day

Supporting behaviour is about teaching skills, not enforcing obedience. Children need help learning how to manage feelings, solve problems, and ask for support.

Everyday interactions provide opportunities to model and practise these skills.

Everyday Support Strategies

- Predictable routines
- Clear expectations
- Emotion coaching
- Praise for effort
- Problem-solving together
- Repair after conflict



Final Thoughts

Behaviour is not a sign of bad character or poor parenting. It is a response to internal and external experiences.

When adults understand why behaviour happens, they can respond with empathy, structure, and confidence. This creates safety, builds skills, and supports long-term emotional wellbeing.

Understanding behaviour is the first step towards meaningful change.

